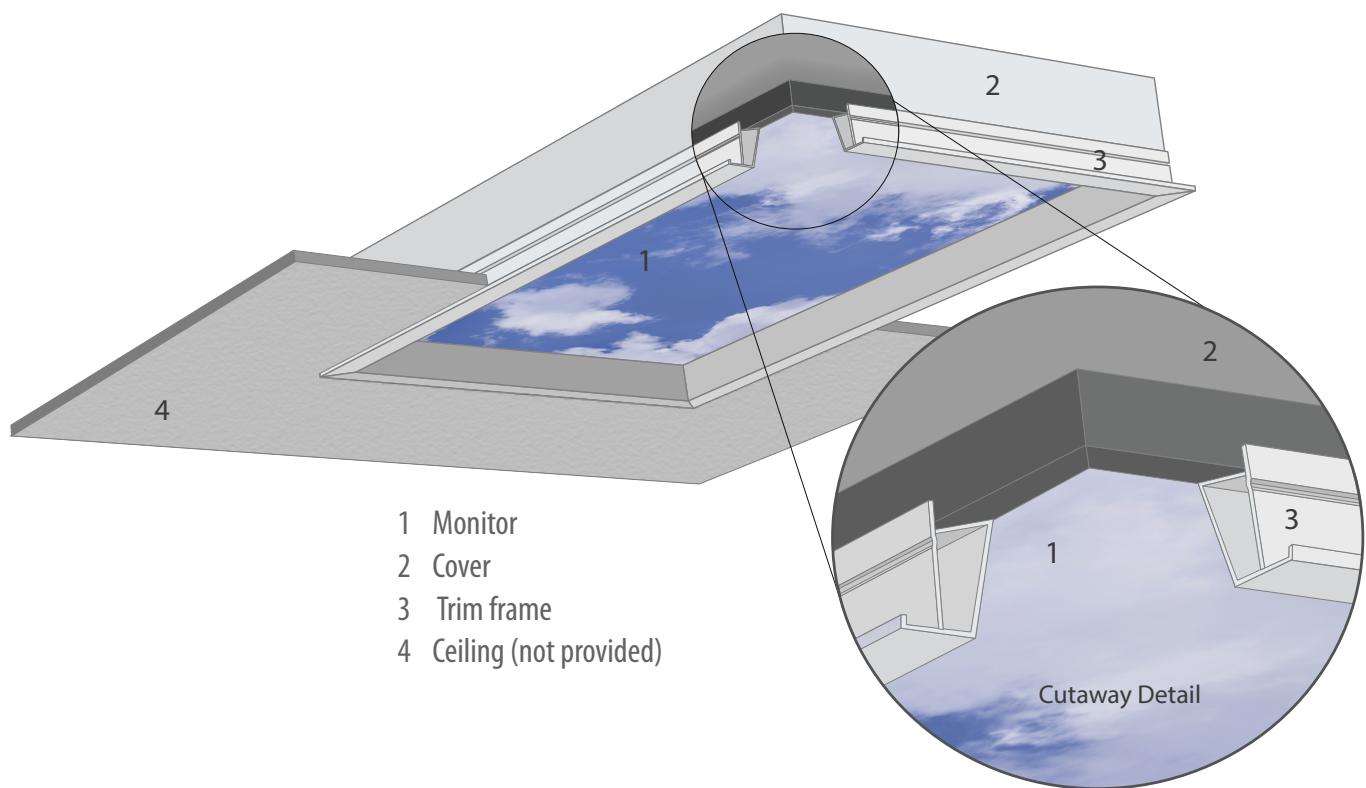




SkyView Maintenance



For technical support at any time during the installation, please call us **toll free at 866-759-3228**. We want your installation to go as smoothly as possible. Thank you for choosing Sky Factory.

Overview

The monitor screen and visible portion of the trim can be cleaned without removing the trim or turning SkyView off.

The wall mounted controller screen and control panel can also be cleaned without turning it off.

It is critical that the cooling air system is free from obstructions. Depending upon how dust free your environment is, the cooling vents in the monitor and video playback equipment will need to be occasionally accessed, inspected, and cleaned.

Cleaning the monitor screen

A standard monitor screen cleaning kit is provided with each SkyView. The kit contains a cleaning solution in a spray bottle and a fine microfiber cloth. (When the solution runs out, another kit can be purchased at any reputable retail monitor outlet. Microfiber cloths can be cleaned in a washing machine and re-used, but with repeated washings will begin to harden.)

Unless stubborn smudges, food or grease are being dealt with, a minimal amount of solution is all that is required for regular cleaning. The solution can be lightly sprayed onto the cloth or directly onto the screen. Always make sure the cloth does not have any hard particles stuck to the fibers, which could scratch the screen. Use a gentle wiping motion for standard cleaning. If stubborn smudges persist, a more vigorous motion may be required. Monitor screens are quite durable when treated with care..

When cleaning the monitor screen,
always use a cleaner designed for the screen

and make sure the cloth and cleaner
are completely free of contaminant and debris
that could scratch the screen.

Cleaning the Trim

The visible portion of the trim can be cleaned without turning the SkyView off.

We recommend using the same spray solution as provided for the monitor. However, a separate microfiber cloth should be used. Wipe the dust off first with a soft dry cloth, especially on all horizontal surfaces, before using the solution. Then lightly spray some solution to the microfiber cloth and wipe down the trim. For stubborn smudges, food or grease, a more thorough scrubbing and/or more solution may be required.

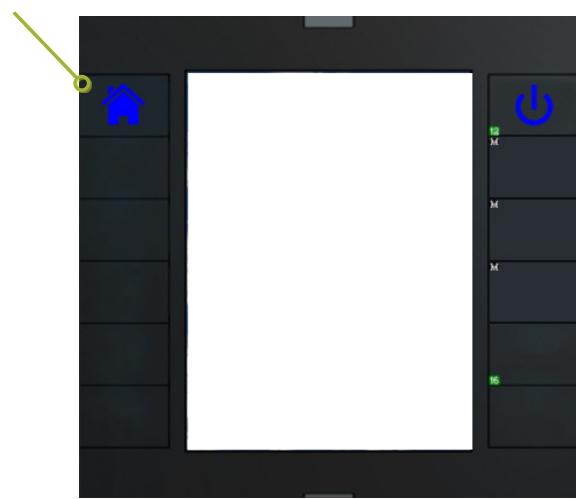
Be careful when cleaning the trim around the monitor screen. Use a fine microfiber cloth on all trim parts next to the screen. If a separate cloth is used to remove dust, do not drag it against the screen.

Cleaning the Wall Mounted Controller

Clean the wall mounted controller screen and control panel the same way as the monitor screen. However, spray the solution lightly onto the cloth. Make sure no liquid runs down behind the cover plate.

If a control button on the screen is registered and changes your settings, press the **Home** button at the upper left hand corner of the control panel and

- a. restart your settings or
- b. go to **Initial System Start Up and Controller Operation** at the back of your instruction manual for a step-by-step guide.



Cleaning the Back of Monitor, Trim Frame, Monitor Cradle and Video Playback Equipment

Depending on how dust-free your environment is, these components may need to be occasionally accessed and cleaned.

To do so, the SkyView assembly will need to be lowered. See the installation instructions and/or contact the Sky Factory.

Notice:

Always turn off the video at the controller and then turn off the power to the system at the source before lowering the assembly.

Be careful not to bump or dislodge any of the cabling during the cleaning process.

Once the assembly is lowered, vacuum out any dust that has accumulated on sides and top of the cover before lifting it.

Vacuum out any dust that has accumulated on backs of monitor, playback equipment, trim frame and monitor cradle. Pay special attention to monitor and playback equipment vents.

After vacuuming, wipe down the back of the monitor, playback equipment, trim frame and monitor cradle with the monitor screen solution and a microfiber cloth. Do not use the same microfiber cloth used for cleaning the screen.

Turn the system back on before lifting the assembly back into the ceiling to make sure all the cabling is fully seated. Give the system plenty of time to cycle up when the power is switched on, and when the video is turned on at the controller.